



## **Policy 141: Metering**

Board Approved: November 29, 2023

*Clayton Monsen*

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Board President

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**Purpose:** The meters and, if applicable, associated current and potential transformers along with any meter related software and systems utilized by McKenzie Electric Cooperative, Inc. (MEC) for the purpose of determining monthly member billing units, shall be maintained in a manner that strives to ensure accuracy.

### **Provisions:**

- 1) MEC shall determine the metering method and means to be installed at member service location(s). MEC may consider a member's request to utilize a non-standard metering method, but MEC alone shall have final decision with respect to methods and equipment used in measurement of load for billing purposes.
- 2) MEC has a meter testing program in which meters will be tested for accuracy on a periodic basis.
- 3) Any member may request a meter test.
  - a) The member must contact McKenzie Electric to schedule an appointment.
  - b) Multiple requests to test the same meter in any 12-month period may result in a cost to the member. Such anticipated costs shall be made available to the member prior to a site visit. Member approval to proceed is required prior to dispatching MEC personnel to perform the additional tests.
- 4) If a billing error is found, any billing adjustment, up or down, shall be limited to a period of up to, but not exceeding, 12 months preceding the date the error was found.
- 5) Heat Metering: Members who elect a heat meter service in general should be installed as a subtractive to the master meter. If a member elects to remove a heat metered service it is the responsibility of the member to remove the service wire, current transformers (CTs), and meter socket.
- 6) A modification to a member service (upgrade/downgrade) or a significant deviation from historical usage may require an adjustment to the metering equipment and may be at the member's expense.